



Coronavirus (COVID-19) Notice

At Mizrahi Tefahot Bank Ltd., Los Angeles “UMTB” the health and well-being of our customers, employees, vendors and community are our top priority. Some customers may experience an adverse impact from the coronavirus, the local, state and/or federal mandates and/or social distancing restrictions. Customers concerned about these impacts are encouraged to contact the Branch.

We have been closely monitoring the latest reports from the World Health Organization, the Centers for Disease Control and Prevention, as well as city, county and state agencies. We have implemented the following steps to ensure the safety of our employees, customers and associates:

- Hand sanitizers are available at the Branch
- Increasing the frequency of cleaning at the Branch, which includes disinfecting frequently touched surfaces.
- Practicing of social distancing

In these unprecedented times, it is important that we come together and do whatever is in our power to be part of the solution.

Currently, there is no vaccine to prevent coronavirus disease (COVID-19).

Protect yourself and help prevent spreading the virus to others:

- Wash your hands regularly for 20 seconds, with soap and water or alcohol-based hand rub
- Cover your nose and mouth with a disposable tissue or flexed elbow when you cough or sneeze
- Avoid close contact (6 feet) with people
- Stay home and self-isolate from others in the household if you feel unwell
- Don't Touch your eyes, nose, or mouth if your hands are not clean

CORONAVIRUS SCAMS

Be careful on line: look out for suspicious email and text messages, fraudulent donation sites that may impersonate a company, charity, or government agency. These sites may ask you to share sensitive information such as usernames and passwords, make purchases or donations on spoof (fake) websites, or download malware onto your device by opening a malicious attachment. UMTB will never ask you for your personal information or log in credentials in an email or text message. If you receive a suspicious email or text message, DO NOT respond, click on any links, or open attachments. Verify the legitimacy of any website before making a purchase or donation. ([Additional information available at www.ftc.gov](http://www.ftc.gov))

We appreciate your business and understanding as we work through this unprecedented time. We will continue to monitor the situation and keep you informed of any changes and/or disruptions in services.

Resources:

Center for Disease Control and Prevention (CDC) <https://www.cdc.gov/coronavirus>

World Health Organization (WHO): <https://www.who.int/>